

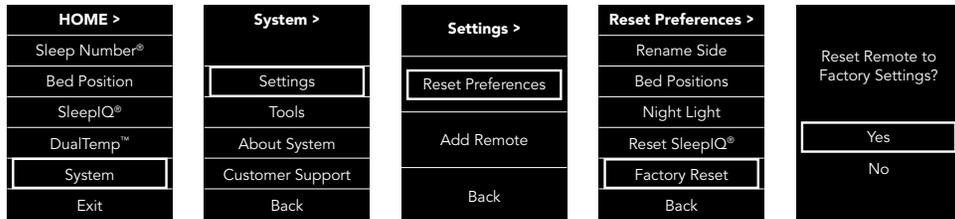
Sleep Number® Universal Remote Guided Setup

Factory Reset Instructions

NOTE: This is the most recent version of remote firmware. Screens on previous remote versions may vary slightly.

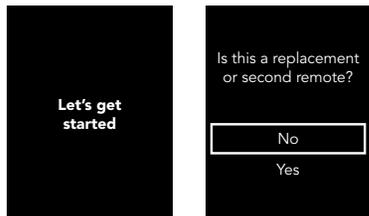
STEP ONE

Navigate to Factory Reset. Home menu options will vary depending on which devices are already synced to the remote.



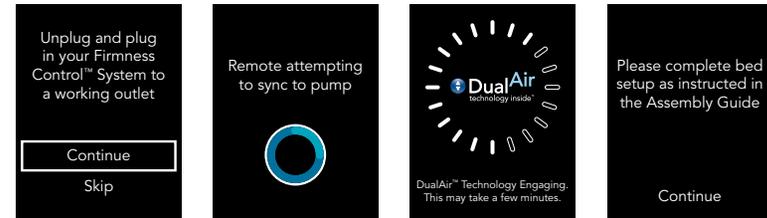
STEP TWO

When asked if this is a replacement remote, choose No.

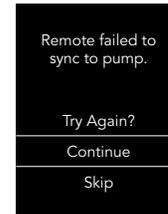


STEP THREE

If you don't have a Sleep Number® bed, choose Skip, otherwise follow the instructions on the remote.



If you get a screen that says "Remote failed to sync to pump," that's okay.



Unplug and re-plug in the pump (Firmness Control™ system). Make sure the detachable cord is securely plugged into the pump and the outlet. The pump can be plugged into a working surge protector or outlet that is not operated on a dimmer switch.

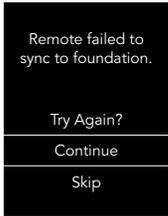
Sleep Number® Universal Remote Guided Setup (cont.)

STEP FOUR

If you don't have a FlexFit™ adjustable base, choose Skip, otherwise follow the instructions on the remote.



If you get a screen that says "Remote failed to sync to foundation," that's okay.

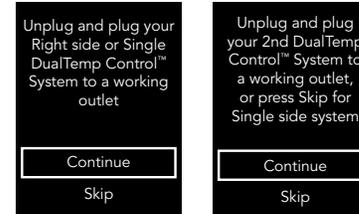


Make sure the detachable power cord is securely plugged into the FlexFit™ control system and the wall outlet. Unplug the FlexFit™ control system for a full 20 seconds, and plug it in again. Now, select Continue to try syncing again.

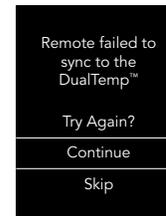
NOTE: The FlexFit™ control system should be plugged into a working wall outlet, and not a surge protector, because it has a built in surge protector.

STEP FIVE

Important: When the remote refers to the right DualTemp Control™ System, this means the control system on the right side, as if you were lying on your back on the bed, looking toward the foot of the bed.



If you get a screen that says "Remote failed to sync to the DualTemp™," that's okay.



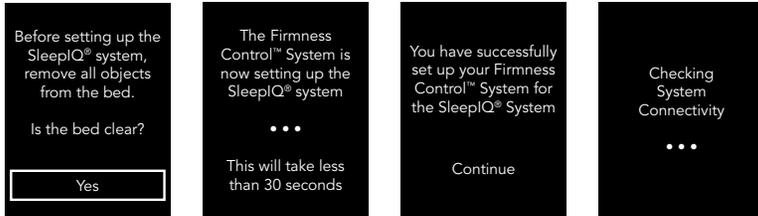
Make sure the detachable power cord is securely plugged into the DualTemp Control™ system, the power brick in the middle of the cord, and the surge protector or wall outlet. Then, unplug and re-plug in the DualTemp Control™ system. Select Continue to try syncing again.

NOTE: The flat side of the power cord connector should face down when plugged into the DualTemp Control™ system.

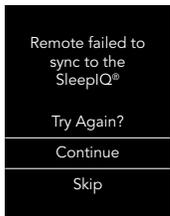
Sleep Number® Universal Remote Guided Setup (cont.)

STEP SIX

The remote will automatically set up the SleepIQ® system if the pump has been successfully brought online before setting up the remote. If you don't have a SleepIQ® system, skip to the next step.

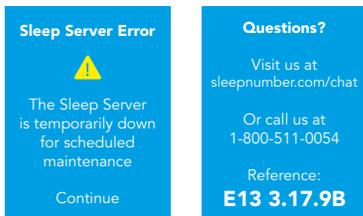


If you get a screen that says "Remote failed to sync to the SleepIQ®," that's okay.



Push in the SleepIQ® processor located under the LED lights, so that it is fully plugged into the pump. Then, select Continue to try syncing again.

If you get a screen that says "Sleep Server Error," that's okay.

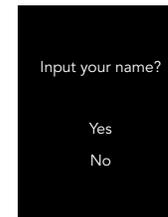


This means your pump isn't connected to the server. Select Continue to finish going through the guided setup. Instructions for connecting your

pump to the SleepIQ® server can be found in your SleepIQ® System Setup Guide, also available at sleepnumber.com. Please call us at 1-800-511-0054 if you need additional assistance getting your SleepIQ® system connected.

STEP SEVEN

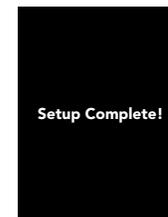
Name the right and left sides of your bed in your remote.



If you don't want to add names at this time, select No to complete setup. If you've already chosen Yes, scroll through the alphabet and select Exit to complete setup. Otherwise, proceed with naming each side of the bed in your remote.

STEP EIGHT

Congratulations, your setup is complete!



STEP NINE

Set the remote down for 30 seconds to let it go to sleep. Gently move the remote to wake it up. You may now use your universal remote to adjust your Sleep Number® bed.