Before You Begin
Locate your mattress assembly guide at sleepnumber.com. Click on the Assembly Guides link.
Important: You will need two people to disassemble and move the adjustable base.

1 Opening Your Mattress
   • Ensure your Sleep Number® bed is in the flat position.
   • Locate the zipper at the head of the bed and completely unzip the mattress cover. (If the bed is a Duvet-style and has two zippers, unzip the bottom zipper and set the mattress cover top aside.)

2 Disassembling Your Mattress
   • At the head of the bed, push in one of the gray tabs where the hose attaches to the air chamber and pull to disconnect the hose.
   • Pull the hose out of the mattress cover through the opening in the cover. Repeat for the second air chamber. (Note: some models have two hose connections per air chamber.)
   • As you disassemble the mattress, take photos of the placement of each piece or reference your mattress assembly guide to help with reassembly later. Remove all the internal mattress components until you reach the Foam End Wall.

3 Packing the Firmness Control™ System
   • Unplug your Firmness Control™ system (the unit with the hoses attached) from the wall, and pack securely in a box with packing material. You will need to transport with minimal exposure to shock and vibration.
Detaching the Mattress From the Adjustable Base

- Remove the mattress retainers (2-8 per bed) that hold the mattress cover bottom to the adjustable base by loosening the hex head bolts using a 7/16-inch socket. Bag all hardware so that it is not lost.
- Make sure to double bag the mattress cover (top and bottom) to prevent stains.

Disassembling Your Adjustable Base

For All Bases
- Unplug the FlexFit™ control system from the wall and disconnect all cables.
- Secure cables by wrapping or tying them to the adjustable base frame. Place the remote(s) and the FlexFit™ control system in a box with packing material. You will need to transport with minimal exposure to shock and vibration.

IMPORTANT: The head and foot sections of the adjustable base bend. Use caution when moving. The base is heavy and will require two people to move it.

For King Size Bases Only
- Eastern and California King, Split King, and FlexTop® King beds consist of two individual adjustable bases connected by bed straps at the head and foot. Mark the bases with tape to indicate the left and right side for later reference.
- Loosen the two inside legs at the head of the bed (one on each base) by turning counter-clockwise to unscrew. Do not remove the legs entirely; just loosen enough to remove the bed strap (see diagram below). Once the bed strap is removed, screw the legs securely back into the adjustable bases. Repeat at the foot of the bed.

IMPORTANT: The legs must be securely screwed into the base so they do not bend while moving.