Thank you for being a SLEEP NUMBER® Insider, one of the more than 7 million people whose lives have been improved by the SLEEP NUMBER® bed.

In this manual you will find instructions for installing various Sleep Number bed components. Please refer to the table of contents to find the page you need to install the specific component you received.

At SLEEP NUMBER, we are dedicated to providing the best sleeping experience possible. If you have questions about component installation, please contact Customer Service by calling 1-800-472-7185 between 8:00 a.m. and 6:00 p.m. Central time Monday–Friday, or Saturday 8:30 a.m. – 5:00 p.m. Central time.

Sleep well.
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Components may vary in color or design based on bed model. Not all bed models contain all items listed. Components shown in correct sequence.

Important Safety Instructions: Your Sleep Number® bed is intended for in-home, non-commercial use only. Any unintended use voids the limited warranty. The remote is not a toy and should only be used under adult supervision. Do not open Firmness Control™ system or remote(s) (with the exception of the battery compartment). The warranty is void if these units are tampered with. Keep the Firmness Control system and remote(s) away from heat sources such as radiators, heat registers, etc. Firmness Control system and remote(s) are not water resistant. Do not use or store near water – for example, in a wet basement, near an open window, etc. To Clean: Wipe body of Firmness Control™ system and remote with a clean cloth dampened with a mild soap and water solution. Do not immerse in water or place in dishwasher. Wipe the display screen of the remote with a clean, dry, lint-free cloth.
Replace Firmness Control™ System

1 Open the Mattress Cover
Locate zipper at the head of bed and completely unzip mattress cover. (If bed is a Duvet-style and has two zippers, use bottom zipper, set aside duvet section of mattress cover and proceed to step 3.)

2 Remove Top Panel of Mattress Cover and Foam Comfort Pad(s)
Remove top panel of mattress cover. Then remove foam comfort pad(s) (if present) and set aside.
Note: Some models do not contain foam comfort pad(s).
Note: Some mattresses have a border wrap; note its placement for reassembly of the mattress.

3 Remove End Wall
Remove end wall at the head of the bed to expose the hose connections. Unplug Firmness Control™ system from wall.

Important Safety Notice: To ensure compliance with federal and state flammability requirements, the border wrap must be positioned correctly within the mattress as shown.
4 Remove Current Firmness Control™ System
Push in gray tab where hose attaches to air chamber and pull to disconnect air hose. Pull air hose out of mattress cover through opening in cover.
Note: Some models have two hose connections per air chamber. Disconnect both hoses.
Repeat for second air chamber.

5 Install New Firmness Control™ System
Plug power cord into new Firmness Control™ system and into an outlet.
Insert new hose marked “L” into mattress cover through opening on left side of bed (left is indicated as though you are lying on your back on the bed looking toward the foot of the bed).
Connect hose to left air chamber by pushing together until you hear a click.
Repeat for right side using unmarked hose.
Note: If air chamber has two hose connections, place closure cap on second connection. Push until you hear a click.

6 Close the Mattress Cover
Place end wall back in bed. Place the foam comfort pad(s) back on the bed (if present), position the border wrap over the foam comfort pad(s), then zip the top panel of the mattress cover back onto the SLEEP NUMBER® bed.
Replace Mattress Cover

1 Open the Mattress Cover; Remove Top Panel and Foam Comfort Pad(s)
   • Locate zipper at head of bed and completely unzip. If the bed is a Duvet-style and has two zippers, unzip the top zipper.
   • Remove the top panel of the mattress cover and foam comfort pad(s). Some models do not contain foam comfort pads.
   • If the bed has two zippers, unzip the second zipper and set duvet section of mattress cover aside.

2 Remove Side and End Walls, Disconnect Current Firmness Control™ System and Remove Base Pad
   • Remove side and end walls and set aside. Some models have corner locks. Remove and set aside.
   • Push in gray tab where hose meets air chamber and pull to disconnect hose. Some models have two hose connections per air chamber. Disconnect both hoses.

   • Place cap on air chamber connection and set air chamber aside. Repeat for second air chamber.
   • Remove center foam wall.
   • Remove base pad (selected models only) and set aside.
   • Remove the mattress cover bottom section and set aside.

Note: Caps came with the bed. If you do not have them, simply set air chambers aside without capping.
3 Install New Mattress Cover

- Place new mattress cover on mattress base.
- Unzip the mattress cover and set top panel aside.
- If bed has two zippers, unzip bottom zipper and set section aside.

4 Replace Components

- Place corner locks into mattress cover (if present).
- Place side and end walls into new mattress cover.
- Place base pad into mattress cover (if present).
- Place air chambers into mattress cover so connections lie on the bottom at the head of the bed.

5 Reconnect Firmness Control™ System and Close the Mattress Cover

- Slide the hose marked “L” into mattress cover through opening on left side of the bed (left is indicated as though you are lying on your back on the bed looking toward the foot of the bed).
- Connect hose to air chamber by pushing together until you hear a click. (If air chamber has two hose connections, reconnect both hoses.)
- Repeat for right side using the unmarked hose.
- Place center foam wall between air chambers.
- If the mattress cover is a Duvet-style and has two zippers, place the duvet section of mattress cover on the bed, zip closed and then unzip top zipper and set top panel of mattress cover aside.
- Place the foam comfort pad(s) (if present) back on the bed, position the border wrap (if present) over the comfort pads, then zip the top panel of the mattress cover back onto the SLEEP NUMBER® bed.
Replace Air Chamber(s)

1 Open the Mattress Cover
Locate zipper at the head of bed and completely unzip mattress cover. (If bed is a Duvet-style and has two zippers, use bottom zipper; set aside duvet section of mattress cover and proceed to step 3.)

2 Remove Top Panel of Mattress Cover and Foam Comfort Pad(s)
Remove top panel of mattress cover. Then remove foam comfort pad(s) (if present) and set aside.

   Note: Some models do not contain foam comfort pad(s).

   Note: Some mattresses have a border wrap; note its placement for reassembly of the mattress.

3 Remove End Wall
Remove end wall at the head of the bed to expose the hose connections.

Important Safety Notice: To ensure compliance with federal and state flammability requirements, the border wrap must be positioned correctly within the mattress as shown.
4 Remove Current Firmness Control™ System
Push in gray tab where hose attaches to air chamber and pull to disconnect air hose. Pull air hose out of mattress cover through opening in cover.

Note: Some models have two hose connections per air chamber. Disconnect both hoses.
Repeat for second air chamber.

5 Remove Air Chamber(s)
Remove air chamber(s) and center foam wall from bed.

6 Install Replacement Air Chamber(s)
Place air chamber(s) into mattress cover so connections lie on the bottom and at head of the bed.
Replace Air Chamber(s) continued

7 Reconnect Firmness Control™ System
Reconnect hose marked “L” to left air chamber by pushing together until you hear a click.

*(If air chamber has two hose connections, reconnect both hoses.)*

Repeat for right side using unmarked hose.

8 Insert Center Foam Wall
Insert center foam wall between air chambers. If air chambers are zippered, unzip top zipper to position center foam wall. Zip back together.

9 Close the Mattress Cover
Place end wall back in bed. Place the foam comfort pad(s) back on the bed (if present), position the border wrap (if present) over the foam comfort pad(s) (if present), then zip the top panel of the mattress cover back onto the SLEEP NUMBER® bed.
Replace Foam Comfort Pad(s)

Before installing the foam comfort pad, carefully open it and set aside for 20 minutes to allow it to fully expand.

1 Open the Mattress Cover
Locate zipper at head of bed and completely unzip mattress cover. (If bed has two zippers, use top zipper.)

2 Remove Top Panel of Mattress Cover and Foam Comfort Pad(s)
Remove top panel of mattress cover. Then remove foam comfort pad(s) and set aside.

Note: Some mattresses have a border wrap; note its placement for reassembly of the mattress.

3 Install New Foam Comfort Pad(s) and Close the Mattress Cover
Place the new foam comfort pad(s) on the bed, position the border wrap over the foam comfort pad(s), then zip the top panel of the mattress cover back onto the SLEEP NUMBER® bed.

Important Safety Notice: To ensure compliance with federal and state flammability requirements, the border wrap must be positioned correctly within the mattress as shown.
Replace Side and End Walls

1 Open the Mattress Cover
Locate zipper at the head of bed and completely unzip mattress cover. *(If bed is a Duvet-style and has two zippers, use bottom zipper, set aside duvet section of mattress cover and proceed to step 3.)*

2 Remove Top Panel of Mattress Cover and Foam Comfort Pad(s)
Remove top panel of mattress cover. Then remove foam comfort pad(s) (if present) and set aside.

Note: Some models do not contain foam comfort pad(s).

Note: Some mattresses have a border wrap; note its placement for reassembly of the mattress.

Important Safety Notice:
To ensure compliance with federal and state flammability requirements, the border wrap must be positioned correctly within the mattress as shown.

3 Remove Side and End Walls
Remove side and end walls from the mattress.
4 Install New Side and End Walls
If new side and end walls are beige: remove corner locks (if present) and discard. These will no longer be needed. Place long border walls along sides, extending entire length of the bed. Ensure notches are facing the center of the bed. Place short border walls at the head and foot between the side walls. Fit rounded ends of the end walls into side wall notches.

If new side and end walls are gray, keep the corner locks where they are, place long border walls along sides, extending entire length of the bed. Place short border walls at the head and foot between the side walls fitting ends into corner locks.

5 Close the Mattress Cover
Place the foam comfort pad(s) back on the bed (if present), position the border wrap (if present) over the foam comfort pad(s), then zip the top panel of the mattress cover back onto the SLEEP NUMBER® bed.
Replace Base Pad

1 Open the Mattress Cover
   Locate zipper at head of bed and completely unzip mattress cover. (If bed is a Duvet-style and has two zippers, use bottom zipper, set aside duvet section of mattress cover and proceed to step 3.)

2 Remove Top Panel of Mattress Cover and Foam Comfort Pad
   Remove top panel of mattress cover. Then remove foam comfort pad(s) (if present) and set aside.
   Note: Some models do not contain foam comfort pad(s).
   Note: Some mattresses have a border wrap; note its placement for reassembly of the mattress.

3 Remove End Wall
   Remove end wall at the head of the bed to expose the hose connections.

4 Remove Current Firmness Control™ System
   Push in gray tab where hose attaches to air chamber and pull to disconnect hose.
   Note: Some models have two hose connections per air chamber. Disconnect both hoses.
   Repeat for second air chamber.
   Remove air chambers and center foam wall.

Important Safety Notice:
   To ensure compliance with federal and state flammability requirements, the border wrap must be positioned correctly within the mattress as shown.
5 Replace Base Pad
Remove base pad from the bed and replace with new one. Place air chambers back into mattress cover so connections lie on the bottom at the head of the bed.

Place center foam wall between air chambers.

If air chambers are zippered, unzip top zipper to position center foam wall. Zip back together.

6 Connect Firmness Control™ System
Connect hose to left air chamber by pushing together until you hear a click.
Repeat for right side using unmarked hose.
If air chamber has two hose connections, connect both hoses and repeat for right side.

7 Close the Mattress Cover
Place end wall back in bed. Place the foam comfort pad(s) back on the bed (if present), position the border wrap (if present) over the foam comfort pad(s), then zip the top panel of the mattress cover back onto the SLEEP NUMBER® bed.
Help is just a click or phone call away

If you ever have product questions or need additional assistance please visit us at:

sleepnumber.com

or call

1.800.472.7185

or email

customerservice@selectcomfort.com

Representatives are available (Central Standard Time):
Monday–Friday  8 a.m. – 6 p.m.
Saturday     8:30 a.m. – 5 p.m.
Sunday       Closed

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