Sleep Number® Universal Remote Guided Setup

Factory Reset Instructions

NOTE: This is the most recent version of remote firmware. Screens on previous remote versions may vary slightly.

STEP ONE

Navigate to Factory Reset. Home menu options will vary depending on which devices are already synced to the remote.

HOME >
- Sleep Number®
- Bed Position
- SleepIQ®
- DualTemp™
- System
- Exit

System >
- Settings
  - Reset Preferences
  - Add Remote
  - Back

Settings >
- Reset Preferences
  - Rename Side
  - Bed Positions
  - Night Light
  - Reset SleepIQ®
  - Factory Reset
  - Back

Reset Preferences >
- Reset Remote to Factory Settings?
  - Yes
  - No

STEP TWO

When asked if this is a replacement remote, choose No.

Let’s get started

Is this a replacement or second remote?
- No
- Yes

STEP THREE

If you don’t have a Sleep Number® bed, choose Skip, otherwise follow the instructions on the remote.

- Unplug and plug in your Firmness Control™ System to a working outlet
- Remote attempting to sync to pump
- Please complete bed setup as instructed in the Assembly Guide

If you get a screen that says “Remote failed to sync to pump,” that’s okay.

- Remote failed to sync to pump
  - Try Again?
  - Continue
  - Skip

Unplug and re-plug in the pump (Firmness Control™ system). Make sure the detachable cord is securely plugged into the pump and the outlet. The pump can be plugged into a working surge protector or outlet that is not operated on a dimmer switch.
STEP FOUR
If you don’t have a FlexFit™ adjustable base, choose Skip, otherwise follow the instructions on the remote.

Unplug your FlexFit™ Control System for twenty seconds

Continue
Skip

Plug in your FlexFit™ Control System to a working outlet

Continue

Remote attempting to sync to foundation

Caution
The Bed Position control box lost power.
To recalibrate the bed position, it must return to the flat position.
Return to Flat

The bed position feature was successfully recalibrated.
You may now adjust the bed position.
Continue

Continue
Skip

STEP FIVE
Important: When the remote refers to the right DualTemp Control™ System, this means the control system on the right side, as if you were lying on your back on the bed, looking toward the foot of the bed.

Unplug and plug your Right side or Single DualTemp Control™ System to a working outlet

Unplug and plug your 2nd DualTemp Control™ System to a working outlet, or press Skip for Single side system

Continue
Skip

Remote failed to sync to the foundation.

Try Again?
Continue
Skip

Make sure the detachable power cord is securely plugged into the FlexFit™ control system and the wall outlet. Unplug the FlexFit™ control system for a full 20 seconds, and plug it in again. Now, select Continue to try syncing again.

NOTE: The FlexFit™ control system should be plugged into a working wall outlet, and not a surge protector, because it has a built in surge protector.

Make sure the detachable power cord is securely plugged into the DualTemp Control™ system, the power brick in the middle of the cord, and the surge protector or wall outlet. Then, unplug and re-plug in the DualTemp Control™ system. Select Continue to try syncing again.

NOTE: The flat side of the power cord connector should face down when plugged into the DualTemp Control™ system.
**STEP SIX**

The remote will automatically set up the SleepIQ® system if the pump has been successfully brought online before setting up the remote. If you don’t have a SleepIQ® system, skip to the next step.

Before setting up the SleepIQ® system, remove all objects from the bed.

Is the bed clear?

- Yes

The Firmness Control™ System is now setting up the SleepIQ® system.

This will take less than 30 seconds.

You have successfully set up your Firmness Control™ System for the SleepIQ® System.

Checking System Connectivity

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This will take less than 30 seconds.

You have successfully set up your Firmness Control™ System for the SleepIQ® System.

Congratulations, your setup is complete!

**STEP SEVEN**

Name the right and left sides of your bed in your remote.

Input your name?

- Yes
- No

If you don’t want to add names at this time, select No to complete setup. If you’ve already chosen Yes, scroll through the alphabet and select Exit to complete setup. Otherwise, proceed with naming each side of the bed in your remote.

**STEP EIGHT**

Congratulations, your setup is complete!

**STEP NINE**

Set the remote down for 30 seconds to let it go to sleep. Gently move the remote to wake it up. You may now use your universal remote to adjust your Sleep Number® bed.